

BlackOxygen Organics shipping policy

BlackOxygen Organics (the company) does its very best to ship product orders the same day orders are received.

The company has fulfillment centers in Canada, USA, Mexico, Ireland, Philipinnes and Australia.

If orders are received by the fulfillment center prior to 3pm local time, they will be picked, packs and shipped that day.

We use ground transportation through local couriers with the intention to have the products delivered within 7 business days.

Should an order not be received within 21 days, the company will reship the items at no cost to the customer.

Should an order show delivered through the tracking information provided by the courier, the customer should contact the courier to find out where the product is. It is at the descretion of the company to reship the order at no cost to the customer.

Tracking information for all orders are uploaded into the customers/brand partners back office once the company receives this information through an API data relay.

Should you have an issues with your order please contact support@blackoxygenorganics.com